

Health and Wellbeing Board
12 March 2015

Pharmaceutical Needs Assessment

Purpose of the report: Policy Development and Review

To present the Surrey Pharmaceutical Needs Assessment (2015) to the Health and Wellbeing Board for approval and for agreement to its publication by 1 April 2015 (as per NHS (Pharmaceutical Services and Local Pharmaceutical Services) Regulations 2013).

Introduction:

1. From the 1st April 2013 Health and Wellbeing Boards have a statutory responsibility to publish and keep up to date the Pharmaceutical Needs Assessment (PNA), to be published by 1 April 2015.
2. The PNA provides a statement of need for the pharmaceutical services for the population of the Health and Wellbeing Boards area. Under the NHS Regulations (2013), a person who wishes to provide NHS pharmaceutical services must generally apply to NHS England to be included on a relevant list by proving they are able to meet a pharmaceutical need as set out in the relevant PNA. The PNA is therefore an essential part of the process of making decisions about market entry for new service providers.

Process

3. A Steering Group consisting of key professionals was formed in January 2014 to provide guidance, support and to oversee the production of the Surrey PNA. An Operational Group was formed to take responsibility for the delivery of analysing local demographics, health needs, service needs and the overall production of the PNA.
4. In March 2014 7000 questionnaires were distributed randomly using a sample frame of all Surrey addresses. 1246 postal responses and 230 online responses were received. The survey consisted of questions on

demographics, pharmacy access, visiting times, services used and suggestions.

5. Community pharmacies, dispensing doctors, GPs and healthcare providers were also invited to take part in similar survey during the same period.
6. A consultation of the draft PNA document was undertaken from 22nd September to 31st December 2014, where views of the public and other stakeholders was sought to ensure the PNA is reflective of the needs of the Surrey population. Responses to the consultation have been included in a report with the PNA and used to inform the final draft of the PNA.

Content of the PNA

7. The PNA has 14 sections plus appendices;

Section 1: Executive Summary

Section 2: Introduction: including the context, purpose, aims, methodology and production of the PNA

Section 3: Demography: describes the population of Surrey and explores population projections and housing growth for the County. Information by CCG is provided in an appendix.

Section 4: Local Health Needs: a review of inequalities in mortality, morbidity and health service provision across the population of Surrey. This section is designed to work alongside the Joint Strategic Needs Assessment (JSNA). Local Health Profiles by Borough and District are provided.

Section 5: Current Pharmaceutical Service Provision: describes the number of pharmaceutical services in Surrey and includes NHS, locally commissioned and enhanced services. This section also includes maps for pharmacy locations, days open (weekdays, Saturdays and Sundays), distance and journey times, and services commissioned by Public Health such as Stop Smoking and Needle and Syringe exchange programme.

Section 6 to 10 Survey results: from the public, community pharmacy, dispensing doctors, GP and healthcare professional surveys.

Section 11: Health Needs and service mapping: identifies the health needs by CCG, the number of community pharmacies and dispensing doctors, current services provided and suggested service developments.

Section 12: Conclusions and recommendations of the PNA

Section 13: Consultation report: a summary of the responses received from the consultation on the draft PNA which took place from September to December 2014.

Section 14: Further information: including references and bibliography

Key findings and recommendations

- Increases in population and the need for pharmaceutical services to be continually reviewed to ensure they are meeting the needs of the local population.
- Surrey's population is growing and ageing which will increase demand on healthcare services, particularly with regard to long term conditions. The population is mainly affluent with good health outcomes but there are pockets of deprivation and ill-health.
- Surrey has five identified places where there are high levels of deprivation with lower life expectancy and poor health outcomes and high levels of health related lifestyle risk factors e.g. Smoking prevalence.
- Pharmacies have a key role in future healthcare e.g. prevention and management of long term conditions.
- There are 19 pharmacies per 100,000 which is similar to the national average (22). There are two internet pharmacies and two dispensing appliance contractors in Surrey. There are 17 pharmacies on 100 hr contracts with at least one in each Clinical Commissioning Group (CCG).
- The three most common themes that emerged from the services the public would like to see improved were;
 - Increased opening hours (and staffing levels) of pharmacies
 - A reduction in waiting times for prescription
 - For pharmacies to concentrate on the core offer of dispensing and sales rather than additional services.
- Provision of essential services including the 5 mile radius and acknowledging feedback from surveys is deemed satisfactory in meeting the needs of the population
- Activity of advanced services is above the national average.

Conclusions:

8. The Health and Wellbeing Board has a statutory responsibility to publish and keep up to date the statement of need for pharmaceutical services for the population of its area (NHS (Pharmaceutical Services and Local Pharmaceutical Services) Regulations 2013).
9. The Surrey PNA (2015) has been developed in accordance with the NHS Regulations 2013.

Recommendations:

10. It is recommended that the Health and Wellbeing Board approves the final draft of the Surrey PNA (2015) and agrees to its publication.

Next steps:

- Following approval, the PNA will be published online on Surrey.
- The PNA will be published by 1 April 2015.
- The PNA Steering Group will keep up to date a statement of the need for pharmaceutical services (Supplementary Statement) as per the regulations.

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Sources/background papers:

The National Health Service (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013

http://www.legislation.gov.uk/uksi/2013/349/pdfs/uksi_20130349_en.pdf